FI$Cal Focus

One state. One system.

Issue 2
Volume 5
August 2016

Leadership Message

Miriam Barcellona Ingenito
Director

The Department of FI$Cal has reestablished the Customer Impact Committee (CIC) in efforts to bring our end users the best customer service possible. As the completion of the Project gets closer, the operation and maintenance of the system will be strengthened by input from CIC members.

Created as a mechanism for Agencies/State Entities to provide their input to the FI$Cal Project and the FI$Cal Steering Committee, the CIC was first established in June of 2010.

The CIC reconvened on July 11 and will meet on a monthly basis.

Bryan Cash with the California Natural Resources Agency has been nominated as the CIC's new Chairperson and Katie Heidorn with the California Health and Human Services Agency has been nominated as the new Vice-Chairperson.

The Chair position will facilitate the meetings in conjunction with the Project Delivery Division's Deputy Director. They will communicate directly with the departments on any feedback the users may have and share it with the CIC to resolve any issues. The CIC has participants from at least 15 different state entities that will ultimately represent the 154 departments in FI$Cal. Our Chief Deputy Director, Neeraj Chauhan, acts as the CIC FI$Cal Sponsor.

In combination with the FI$Cal Service Center, the CIC can help create a better functioning system for those who use it and improve the financial management of the state of California.

FI$Cal's State Budget Data Milestone

For the first time, California has presented its enacted state budget with the same amount of detail as the proposed budget that was released in January.

The Department of Finance (DOF) has been using FI$Cal for two budget cycles, but the additional detail in this year's enacted budget is a big milestone for both the Project and the DOF.

The enhanced data from the 2016-17 state budget is available online on the DOF website. New features includes fund conditions by name and code, printable budget documents, more program-level detail, a new Major Program Changes section, and more. The FI$Cal system enabled DOF to replace four legacy systems, have all budget information in one system, and provide more detailed budget information.

Data from the enacted budget eventually will flow into FI$Cal's Transparency Website that's scheduled to be available to the public in 2019.
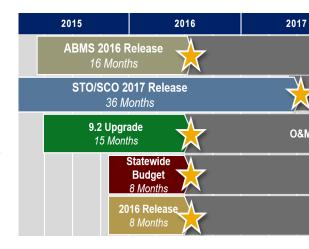
FI$Cal Project Status

With the successful execution of our 2016 Release the FI$Cal Project is more than half way complete.

The FI$Cal System is now running on upgraded software and hardware. There are 116 departments using the System for budgets and we have added over 1,500 new users in the System.

To support the increase in users and functionality, we are hiring more staff in the FI$Cal Service Center. In addition, we are developing more self-help tools to enable super users to help their departments. We have a great departmental super user community, and we will be providing more avenues for them to share information in the future, both with each other and with their departments.

Work is continuing on the 2017 Release, which encompasses bringing on control functionality for the State Controller's Office and the State Treasurer's Office as well as adding end users into the System from additional departments. Work has also began on our final release scheduled for July of 2018.

2015	2016	2017
ABMS 2016 Release *16 Months*		
STO/SCO 2017 Release *36 Months*		
9.2 Upgrade *15 Months*		O&M
Statewide Budget *8 Months*		
2016 Release *8 Months*		

webex

NOW AVAILABLE

WebEx, an online meeting tool, is now available to FI$Cal clients who call into the FI$Cal Service Center (FSC). The tool enables FSC representatives to see the client's screen and better help them navigate solutions to their problems.

Clients can request to use WebEx at any time during their ticket life cycle. FSC can accommodate up to five people simultaneously in a WebEx if they all are experiencing a similar issue. WebEx allows clients to either speak directly by phone with a FSC representative, or use the tool's chat feature.

In addition to its efficiency, WebEx is a secure, encrypted

method for ticket resolution. Clients are in control of what they share. WebEx allows clients to share just a browser screen or a full desktop view.

FSC will work with clients in departments that have internal information permissions that limit their accessibility to WebEx. However, WebEx is not required. It is an optional resource as long as your department is comfortable using it.

Clients with questions may contact FSC at fiscalservicecenter@fiscal.ca.gov or call 855.FISCAL0 (855.347.2250).

On-Demand Videos

To better assist users, the FI$Cal Service Center (FSC) is creating short instructional videos. Current titles include "How to Clear Your Browser History in Internet Explorer" and "How to Clear Your Browser History in Firefox." You can also access the videos under General Resources on the FSC page.

We also have a helpful video titled "Password Reset" for the FI$Cal Training Academy (FTA).

Watch these and many more on our YouTube Channel at www.youtube.com/user/CaliforniaFISCal.

User Community Forum

Our most recent User Community Forum took place July 21 at the Secretary of State building in Sacramento.

Topics of discussion:
- *Project Status*
- *Tips & Tricks: Cal eProcure/Statewide Procurement*
- *FI$Cal Service Center: Feedback / WebEx Screen Sharing*

FI$Cal
User Community Forum
Register Here

You can access the forum presentation at our website.

If you have questions regarding your role in converting to FI$Cal, please contact the designated Department Liaison for your department.

For more information on upcoming events, please visit our website at www.fiscal.ca.gov or email us at fiscal.cmo@fiscal.ca.gov.

August 2016

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
1 FI$Cal 2016 Release, DGS ABMS, and Hyperion Budgets 2.0 GO LIVE!	**2** 2017 Release CNRA Sponsor Briefing (Web Meeting)	**3**	**4** DGS Vendor Community Meeting	**5** 2016 Rel. Training Liaison Sup. Call 2017 Rel. CHRB, CalPIA, POST, PERB Sponsor Briefing (Web Meeting) 2017 Rel. CDI, SOS, CSAC Sponsor Briefing (Web Meeting)
8	**9** 2017 Release OES, CDFA, CalVet Sponsor Briefing (Web Meeting) 2017 Release CHHS Sponsor Briefing (Web Meeting)	**10**	**11** 2017 Release CCCCO Sponsor Briefing	**12**
15	**16** 2016 Release User Support Lab	**17** 2016 Release User Support Lab Monthly FI$Cal User Community Forum	**18** 2016 Release User Support Lab	**19**
22 Customer Impact Committee Meeting	**23** 2016 Release User Support Lab	**24** 2016 Release User Support Lab	**25** 2016 Release User Support Lab	**26**
29	**30** 2016 Release User Support Lab	**31** 2016 Release User Support Lab	**1** 2016 Release User Support Lab	